# PUBLIC GRIEVANCES COMMISSION GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

## I.P. Estate (near ITO), Vikas Bhawan, M-Block, New Delhi-110110 Tel Nos. 011-23379900-01 Fax No.011-23370903

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# Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 25.9.97

Date of hearing: 18.03.2020

Complainant : Sh. S.P. Yadav.

Respondent : The Chief Executive Officer,

Delhi Jal Board, GNCTD Through Sudhir Sharma Z.E.(Civil) - Present.

Grievance No.: PGC/2019/A.II/DJB/55

## 1. Brief facts of the case

1.1 Shri S.P. Yadav, complainant, has filed a grievance petition in the Public Grievances Commission aggrieved by drinking water problem for the last seven months and also requested for water ATM machine as he is getting dirty/contaminated water.

#### 2. Facts emerged during the proceedings.

- 2.1 Shri Sudhir Sharma, Z.E.(Civil), O/o. EE(SW)-II, Delhi Jal Board filed an action taken report. It is stated that Shh. S.P. Singh, resident of RZF 908/10, Mahatma Gandhi Marg, Raj Nagar-II Palam Colony was contacted regarding his complaint. He has demanded to fix ATM machine near his residence. Further, at present, the water supply is normal in the area and there is no further requirement of ATM.
- 2.2 The complainant is not present. He was also not present on the last date of hearing.

### 3. <u>Directions</u>:

3.1 In view of the submissions made by the Zonal Engineer(Civil), O/o. Executive Engineer(SW)-II, Delhi Jal Board and also the fact

that the complainant has not been appearing before the Commission, the case stands disposed in the Commission. The complainant is advised to get in touch with the Executive Engineer (SW)-II, Delhi Jal Board, for further necessary action in the matter, if required.

(MRS. MADHU SHARAN) MEMBER(PGC)

#### PGC/2019/A.II/DJB/55

Dated:

- 1. The Chief Executive Officer, Delhi Jal Board, GNCT of Delhi, Varunalaya, Phase-II, Karol Bagh, New Delhi-110005.
- 2. The Executive Engineer(SW)-II, Delhi Jal Board, GNCT of Delhi, Near W.T.P. Dwarka, Dwarka, New Delhi-110075.
- 3. Shri S.P. Yadav.